

# Analysis of OCR-Reported Healthcare Breaches (2024–2025)

## Frequency of Breach Attack Vectors

The **HHS OCR breach portal** data from the past two years (late 2023 through 2025) shows that **cyber hacking and IT incidents dominate reported healthcare breaches**. Roughly **four out of five breaches** were categorized as **Hacking/IT incidents**[1]. The next most common category was **Unauthorized Access/Disclosure**, accounting for about 15–16% of breaches[1]. Incidents involving **Theft** or **Loss** of devices are now relatively rare – together they comprised only ~2–3% of breaches[1]. **Improper Disposal** of records (e.g. failing to shred or securely destroy patient information) was the least frequent vector, well under 1% of incidents[1]. This represents a dramatic shift from a decade ago: between 2009 and 2015, lost or stolen records were a leading cause of breaches, but today **digital attacks (hacking, malware, ransomware) overwhelmingly eclipse accidental losses**[2].

*Figure: Distribution of breach incidents by attack vector (last 2 years). Hacking/IT incidents overwhelmingly dominate the breach count (approximately 80%), followed by unauthorized access/disclosure (~16%). Theft, loss, and improper disposal incidents together account for only a few percent of reported breaches[1].*

Table 1 below summarizes the frequency of breach types reported in the last two years:

<b>Attack Vector</b>	<b>Approx. Number of Breaches (2024–2025)</b>	<b>Percentage of Breaches[1]</b>
Hacking/IT Incident	~1,100	~80%
Unauthorized Access/Disclosure	~230	~16%
Theft (e.g. stolen device)	~20	~2%
Loss (e.g. lost equipment)	~16	~2%
Improper Disposal	~8	<1%

*Table 1: Frequency of reported breach incidents by attack vector (estimated for 2024–2025). Hacking and IT intrusion incidents are by far the most common, while theft, loss, and improper disposal are now exceedingly infrequent. [1][3]*

These figures make clear that **malicious cyber incidents are the predominant threat** in healthcare today. For example, in 2024, 589 out of 725 reported breaches were hacking/IT incidents (81.2%)[1]. This trend has been consistent into 2025. By contrast, **old-fashioned breaches** like lost laptops, stolen files, or improper paper disposal are now only a handful of cases each year (on the order of only a few dozen incidents total over two years)[3] – a

testament to improvements in device encryption and data handling practices. **Insider wrongdoing or mistakes** (unauthorized access/disclosure) still occur regularly (~15% of cases)[1], but these too are overshadowed by the sheer volume of external hacking attacks.

## Breach Cost Components and Variations

From a business and regulatory perspective, **healthcare data breaches are extremely costly events**. Each breach – regardless of vector – tends to incur multiple types of expenses, including:

- **Technical Investigation & Forensics:** Identifying the breach source, stopping the intrusion, and analyzing affected systems. This detection and escalation phase can account for ~31% of breach costs on average[4].
- **Notification & Credit Monitoring:** Legally mandated notification of affected individuals (often by mail or email) and offering identity theft protection services. Notification alone is typically about 5% of total breach costs[4]. In healthcare breaches, per-person notification and credit monitoring can cost tens of dollars each, especially if call centers and insurance are provided.
- **Regulatory Penalties:** Fines and settlements imposed by government regulators (HHS/OCR in the case of HIPAA). U.S. healthcare breaches face aggressive enforcement – **HIPAA violation fines can reach \$1.9 million per violation and organizations often settle for millions in cases of egregious security lapses[5]. (For example, a single stolen unencrypted laptop has led to an average of \$0.88 million in HIPAA fines\*\* historically[6].)** These penalties have been a major driver of the higher breach costs seen in the U.S. compared to global averages[7].
- **Legal Costs and Settlements:** Breach investigations frequently lead to class-action lawsuits by patients or state attorneys general. Legal defense fees and lawsuit settlements or judgments can be substantial, especially for large breaches. Many healthcare breaches result in multi-million dollar class settlement funds or compensation to victims.
- **Remediation & Improvements:** Post-breach response (about 27% of costs[4]) includes remediating vulnerabilities, investing in new security measures, paying ransomware demands (in some cases), and implementing corrective action plans. For instance, after an attack, a provider may spend heavily on cybersecurity upgrades and consulting.
- **Reputational Damage & Lost Business:** The largest share of breach cost often comes from **lost business** – an estimated ~36% of breach costs[4]. This includes patient churn (patients taking their business elsewhere due to loss of trust), decreased new patient acquisitions, downtime-related revenue losses (e.g. when hospital systems are forced offline), and damage to the brand. In healthcare, where trust and goodwill are critical, a major breach can result in **long-term loss of patient confidence**, which is harder to quantify but very real. IBM's research finds

that breaches in highly regulated industries like healthcare tend to cost significantly more due to this loss of business and trust[8].

Not all breaches incur these costs equally – the **scale and cause of a breach strongly influence the cost profile**. Malicious cyberattacks tend to be **far more expensive** than accidental breaches. Studies show that **malicious attacks cost over one-third more** than breaches caused by human error or system glitches[9]. In the context of healthcare, a nation-state or criminal hacking incident (e.g. ransomware) typically triggers a much costlier and more complex response than, say, an employee mistakenly emailing a few patient files to the wrong address. Below, we examine the typical cost implications for each major breach vector and then aggregate the total estimated costs by vector.

## Hacking/IT Incidents

**Hacking and IT intrusion incidents are the most costly type of healthcare breach on average.** These incidents often involve malware or ransomware attacks, network server compromises, or other unauthorized system access. They tend to affect **large numbers of individuals** (in 2024, a hacking breach in healthcare averaged ~439,000 records exposed, versus a median of ~6,000 records)[10]. Consequently, the notification and credit monitoring expenses alone can be enormous. Moreover, cyberattacks can disrupt operations (e.g. ransomware that paralyzes hospital systems), leading to significant downtime costs and patient care impacts, which translate into lost revenue and even patient safety risks.

From a regulatory standpoint, hacking breaches often reveal security program deficiencies. If investigations find inadequate safeguards (e.g. lack of encryption, poor access controls, unpatched systems), **OCR may impose heavy fines or corrective action agreements**. The U.S. regulatory environment in particular adds a “**surcharge**” to cyber breach costs – U.S. breaches in all industries average \$10.22 million, the highest in the world, largely due to higher regulatory penalties and litigation costs[7]. Since healthcare is the most regulated sector, its breaches face especially steep legal repercussions. In 2023, the **average cost of a healthcare breach reached ~\$10.93 million**, and although this dipped to ~\$9.77 million in 2024[11], it remains several times higher than the global cross-industry average. (By mid-2025, IBM estimated the **average healthcare breach cost worldwide at \$7.42 million** after some methodological changes[12], still **the highest of any industry** and far above the \$4.44 million global average across industries[12].)

Typical cost elements for a hacking incident include a comprehensive forensic investigation, containment and eradication of malware, recovering data from backups, and often **paying outside security firms and consultants**. If patient data is stolen (which is frequently the case), the organization must notify tens or hundreds of thousands of individuals, provide credit monitoring, and manage inquiries – this alone can cost millions. **Legal costs** are significant: nearly every large healthcare hack results in multiple lawsuits, and settlements can run into the tens of millions of dollars. For example, large hospital

systems have faced class-action settlements exceeding \$10 million after breaches of patient information (in addition to internal costs).

**Ransomware** incidents (a subset of hacking) add further costs – some organizations opt to pay ransoms for decryption or to prevent data leaks, though this is increasingly discouraged. Even without payment, ransomware downtime leads to lost income and expensive system restorations. One study noted that ransomware-caused downtime costs hospitals around **\$1.9 million per day** of outage[13], and many ransomware attacks cause weeks of disruption. These losses far exceed the direct technical recovery expenses.

On average, a **single hacking breach** in healthcare likely **costs on the order of \$5–10 million** or more in combined expenses, with many cases well above that. A “**mega-breach**” – an extremely large cyber incident – can cost exponentially more. Industry data indicates breaches affecting >1 million records cost around \$42 million on average, and those >50 million records cost **hundreds of millions** (\$350 million or more)[14]. In fact, **mega-breaches cost about 9× more than smaller breaches on average**[15]. A pertinent example is the 2015 Anthem cyber breach (78.8 million health records stolen), which ultimately **cost Anthem an estimated \$380 million** in total response, remediation, and settlement costs[16]. This included a then-record OCR fine of \$16 million, tens of millions in consumer settlement payments, and extensive security upgrades. Another example: a 2012 hack of Premera Blue Cross (~11 million records) led to a \$6.85 million OCR fine and over \$74 million in settlement and remedial security costs, illustrating the massive price tag of large hacking incidents.

In summary, **hacking incidents constitute not only the majority of breaches but also the vast majority of breach-related costs**. They tend to incur multi-million dollar expenses across all categories – technical, legal, regulatory, and reputational. It is not uncommon for a major healthcare cyberattack to cost **eight figures** (tens of millions). As shown later in Table 2, the cumulative financial impact of hacking breaches dwarfs that of all other vectors put together.

## Unauthorized Access/Disclosure

Breaches classified as “**unauthorized access or disclosure**” typically involve internal personnel or partner entities improperly viewing or sharing protected health information. Examples include employees snooping into medical records without a valid reason, misdirected emails or faxes containing patient data, or improper access by a business associate. **These incidents generally impact far fewer individuals on average than hacking incidents**. In 2024 there were 114 such breaches, with about 16 million total records exposed; the *median* unauthorized breach affected only ~1,987 individuals[17]. Many cases are very small (hundreds or a few thousand records), though occasionally a large incident pushes the average up (the *average* was ~141,000 records in 2024 due to a few bigger cases)[17].

Because of their smaller scale, **unauthorized disclosure breaches usually carry lower direct costs** than massive cyberattacks. Notification efforts are more contained (often

local mailings rather than nationwide campaigns). Technical forensics may be simpler – for instance, investigating an insider’s access logs is easier than battling malware across a network. **Regulatory penalties** for unauthorized access can occur, especially if a systemic failure is identified (e.g. lack of access controls or repeat incidents of employee snooping). However, fines in these cases tend to be lower than for hacking cases, unless a large number of records were involved or egregious neglect is found. Many unauthorized access cases (especially those affecting a small number of patients) result in corrective actions (employee discipline, re-training, policy updates) without major fines.

That said, **there are notable costly exceptions**. If an unauthorized access incident is large or highly sensitive, costs escalate. For example, one breach reported in 2022 involved a healthcare provider’s marketing tracking code inadvertently transmitting ~1.5 million patient records to third parties (an “**unauthorized disclosure**” via a web tracker)[18]. An incident of that magnitude essentially carries costs akin to a hacking breach: extensive notifications, regulatory scrutiny, and class-action lawsuits. In fact, breach lawsuits and OCR enforcement actions have arisen from improper disclosures such as failure to secure cloud databases or employees taking data to new jobs. Thus, while the *typical* internal breach might cost in the **hundreds of thousands** (after notifications, some legal fees, and any minor fines), a large-scale or particularly sensitive unauthorized disclosure can run into the **multiple millions**. As an example, a hospital system in 2021 was fined \$5.1 million by OCR for a long-running unauthorized access incident involving thousands of patients’ records – illustrating that regulators take insider breaches seriously when patient privacy is compromised at scale.

In aggregate, the **unauthorized access/disclosure category is estimated to contribute only a small fraction of the total breach costs** industry-wide (far less than hacking incidents). The combined financial impact of all unauthorized disclosure breaches in a year like 2024 (114 incidents, ~16 million records) is on the order of a few hundred million dollars at most, whereas a single large cyber incident can exceed that. Nonetheless, each such breach still imposes costs on the affected entity: **investigations, patient notifications, potential regulatory fines, and reputation management** (for example, local news coverage of an employee improperly accessing VIP patient records can harm a hospital’s reputation even if the breach affected just a handful of people).

## Theft of Devices or Records

Physical **theft** of equipment (such as stolen laptops, mobile devices, or even paper files) was once a major source of health data breaches, but these incidents have become far less frequent. Over 2024–2025 there were only on the order of **a few dozen theft-related breaches** reported (e.g. theft of an unencrypted laptop, or burglary of a medical office where files or a server were stolen)[19]. When they do occur, stolen device breaches usually involve **smaller numbers of individuals** – the median size of loss/theft breaches in 2024 was ~2,968 records[19].

**The cost of a theft-related breach is typically lower than a hacking breach**, but it can still be significant. If a laptop or hard drive containing patient data is stolen, the organization must treat it as a breach (assuming the data wasn't encrypted). They will incur the standard notification and credit monitoring costs for each affected person, although usually this is a few hundred or a few thousand people, not millions. Forensics might involve law enforcement and attempts to determine what data was on the device, but there is no complex network remediation needed as with a cyberattack.

One major cost driver for theft breaches is **regulatory penalties for lack of safeguards**. OCR has repeatedly fined organizations for stolen unencrypted devices, viewing it as a failure to implement required security controls. Public data indicates an **average HIPAA fine of ~\$880,000 per incident for stolen laptops**[6]. For example, Lifespan Health System was fined \$1.04 million in 2020 for the theft of an unencrypted laptop[20], and a research institute (Feinstein Institute) paid \$3.9 million after a stolen laptop incident that exposed ~13,000 patients' data[21]. These cases show that even a breach involving a few thousand records can lead to **seven-figure regulatory penalties** if proper precautions (like encryption and device tracking) were not in place. Smaller organizations have faced fines in the tens or hundreds of thousands (for instance, a clinic paid \$65,000 for the loss of a laptop affecting 500 patients, which is the minimum reportable size)[22], reflecting OCR's scaled enforcement based on ability to pay and breach severity.

Besides fines, the organization bears costs for **device replacement and security reinforcement** (e.g. deploying full-disk encryption enterprise-wide after an incident). There may also be reputational damage, though a stolen laptop breach generally garners less public attention than a hacker attack; often these are reported in a press release but fade from news quickly. Legal costs are usually lower – such breaches less frequently trigger class-action lawsuits, especially if the number of affected individuals is small (plaintiffs' attorneys tend to focus on large hacks). However, if highly sensitive data is leaked (say, psychotherapy notes on a stolen device) there could still be litigation or at least some settlements to affected parties.

In summary, **each theft breach might cost on the order of perhaps a few hundred thousand dollars to \$1–2 million** in total (with the higher end representing cases with hefty fines). The **aggregate cost of all theft-related breaches in the past two years is relatively minor** – likely only a few **tens of millions** of dollars in total. This is a tiny fraction of the overall cost burden of healthcare breaches in that period (which is dominated by cyber incidents). Nonetheless, these incidents are preventable losses, and the continued occurrence of unencrypted device thefts shows that some entities still incur avoidable expenses and penalties in this area.

## Loss of Devices or Records

**Loss** of devices or records (as opposed to theft) refers to incidents where equipment or paperwork containing PHI is misplaced, lost in transit, or left unattended and cannot be found. Like theft, these events are now uncommon (only a handful of cases each year)[19].

They tend to involve smaller data sets – for example, a lost USB drive with a few hundred patient lab results, or a misplaced box of paper medical records. The **average breach size for loss incidents** in 2024 was roughly in the same range as theft incidents (a few thousand records)[19].

The **cost profile for loss incidents** is quite similar to theft breaches. The organization must conduct an internal investigation (to attempt to locate the missing item and determine what data it contained), and if not recovered, assume data exposure and notify affected patients. Notification costs scale with the number of records; given the small counts, these are relatively modest in most loss cases. There is typically no malicious actor identified, which can somewhat limit legal fallout – it’s hard for victims to prove misuse of their data from a lost device unless there is evidence it was found and exploited.

However, from a regulatory perspective, a loss is treated as seriously as a theft if the data was unencrypted or improperly handled. OCR has penalized entities for lost backup tapes, mis-mailed records, and failure to account for whereabouts of PHI. The fines in loss cases can be similar to theft cases, although often regulators exercise discretion if the breach is truly accidental and limited. Still, if the investigation reveals lax policies (e.g. no tracking of media, lack of encryption, poor training), fines can follow. For instance, in past cases a lost unencrypted backup drive or server backup tape has led to settlements in the hundreds of thousands of dollars.

**Costs for loss incidents** usually include **retrieval efforts** (if any chance to recover the item), notifications, and bolstering policies (such as revising procedures for transporting records or laptops). Technology solutions (like remote wiping capabilities for laptops, or encrypted storage) are often implemented afterward, incurring additional expense. Similar to theft, these incidents rarely cause major reputational damage beyond local news, unless the circumstances are egregious (e.g. a hospital losing boxes of patient records in a move, which would be covered in the press).

In aggregate, **lost-device breaches contribute minimal financial impact** compared to other vectors. Each incident might cost in the **low hundreds of thousands** in direct expenses. Across the entire U.S. healthcare sector in two years, the total costs from loss-type breaches likely amount to only on the order of **\$10–20 million** combined. This is essentially a rounding error next to the billions spent on hacking breaches, but it’s still significant for the particular organizations that must bear these avoidable costs.

## Improper Disposal

**Improper disposal** incidents involve failing to dispose of medical information in a secure manner – for example, throwing paper records or prescription bottles in regular trash, or decommissioning old hard drives without wiping them. These incidents are quite rare today (only a few cases each year, <1% of breaches[3]), thanks to better awareness and shredding/recycling practices. When they do happen, they often affect a moderate number of individuals. In 2024, only 4 disposal-related breaches were reported, affecting a total of 10,309 individuals (average ~2,577 records each)[23].

**Costs from improper disposal breaches** tend to arise primarily from **regulatory penalties and corrective measures**. Such incidents are usually very preventable (simply following HIPAA’s requirement to securely destroy PHI). OCR has not hesitated to fine organizations for dumpstered records as a deterrent. For example, pharmacy chains and hospitals in the past have paid sizable fines (in the range of \$100k to \$1 million+) for disposing of labeled pill bottles or patient files improperly. These fines often exceed the direct remediation costs.

The direct response costs (like notifications) for disposal cases can be moderate. If records were discarded and later found (say by a whistleblower or journalist), the covered entity must attempt to identify whose information was in those records, which can be labor-intensive. Notifications are then sent to those patients. There is little technical remediation needed beyond retraining staff and tightening procedures. Legal liability to individuals is usually low – while someone’s privacy was put at risk, if the records were recovered intact, the harm may be minimal. Thus, class-action suits are uncommon for disposal incidents (though it’s not impossible if sensitive records were actually accessed by unauthorized persons).

Reputation damage can occur, as these stories are often embarrassing (“Hospital X’s patient records found in public dumpster” headlines). This can undermine community trust. The organization often needs a PR campaign to assure patients it was an isolated mistake and has been fixed.

Overall, an improper disposal breach might incur **costs in the low millions or less**. The biggest cost risk is a regulatory fine; absent a fine, the cost might just be notifications and some staff overtime. Including the occasional fine, one might estimate an **average cost of perhaps ~\$500k per incident** for disposal-related breaches. Across the entire industry, **improper disposal breaches contributed negligible financial impact (single-digit millions)** in the last two years. They are so few and far between that, statistically, they hardly register in the aggregate – but each incident is entirely avoidable and represents a clear compliance failure.

### Aggregate Breach Costs by Attack Vector

When we aggregate the estimated costs of breaches by attack vector, the dominance of hacking-related incidents becomes even more apparent. **Table 2** summarizes the number of breaches (from Table 1) alongside an estimated average cost per breach and the resulting aggregate two-year cost for each category:

<b>Attack Vector</b>	<b>Breaches (~2024–25)</b>	<b>Avg. Cost per Breach</b>	<b>Total Estimated Cost (2-year)</b>
<b>Hacking/IT Incident</b>	~1,100	~\$10 million (or more) <sup>[11][12]</sup>	<b>~\$11 billion</b>
<b>Unauthorized Access/Disclosure</b>	~230	~\$2 million (varies widely)	~\$460 million

Attack Vector	Breaches (~2024–25)	Avg. Cost per Breach	Total Estimated Cost (2-year)
Theft (Physical)	~20	~\$1 million	~\$20 million
Loss (Physical)	~16	~\$1 million	~\$16 million
Improper Disposal	~8	~\$0.5 million	~\$4 million

Table 2: Estimated breach costs by attack vector over the last two years. The Hacking/IT category overwhelmingly accounts for the bulk of breach costs (multiple orders of magnitude higher than other vectors), given both its high frequency and high per-incident cost. Figures are rounded estimates based on industry averages and reported incident counts.

As shown above, **hacking incidents likely imposed on the order of \$10–11 billion in cumulative costs over two years**, dwarfing all other vectors. In contrast, the **entire set of theft, loss, and disposal incidents combined might account for only around \$40–50 million**\*\*\* or so in total – essentially a rounding error in the industry-wide analysis. Unauthorized access/disclosure breaches fall in between, with perhaps a few hundred million dollars in aggregate impact.

Another way to view this is by proportion: *although hacking incidents are ~80% of breach count, they probably represent over 95% of the total economic cost of breaches in the last two years*. This disproportionate impact is due to both the size of those breaches (in records affected) and the severity of consequences (ransomware downtime, extensive fines, etc.). By contrast, categories like loss or theft that comprise ~2–3% of incidents likely amount to far under 1% of the total costs.

It should be noted that these cost estimates are broad and actual costs for any given incident can vary widely. For instance, a single extremely large breach can skew totals significantly. Nevertheless, the overall pattern is clear: **cyber incidents drive the vast majority of breach-related financial losses** in healthcare, whereas other breach types, while costly to the affected entity, contribute minimally to the nationwide total.

## Outlier Events with High Costs or Impacts

While most breaches are “routine” in size (hundreds to thousands of records) with manageable costs, the last two years have seen a few **major outlier events** with **unusually high costs and impacts**. These mega-breaches and extreme incidents deserve special mention:

- **Change Healthcare (2024)** – Type: Hacking (ransomware). **Records affected:** ~190 million[24]. This was a catastrophic third-party breach in February 2024 that hit a major healthcare IT vendor. It is **the largest healthcare data breach on record** (affecting nearly 80% of the U.S. population in one incident)[25]. The attack not only exposed data at unprecedented scale but **disrupted healthcare operations nationwide**, as Change Healthcare’s systems for insurance claims and

prescriptions went down for weeks[26]. **Cost/Impact:** The full costs are still being tallied, but this event is expected to **surpass all prior healthcare breaches in total cost**[16]. Expenses include massive technical recovery efforts, crisis management to restore services, notification to almost 200 million individuals, and likely numerous government investigations and lawsuits. Given Anthem's 78M-record breach cost \$380M, this 190M-record breach could conceivably cost **hundreds of millions of dollars (or more)** by the time all repercussions are settled. This case underscores how a breach at a single vendor can create **systemic risk** and domino effects across the healthcare system[27].

- **HCA Healthcare (2023)** – *Type:* Hacking/IT incident (data theft). **Records affected:** ~11.27 million[28]. This breach at a large hospital chain in mid-2023 exposed over 11 million patients' information, making it the **largest healthcare breach of 2023** and at that time the second-largest ever recorded[28]. **Cost/Impact:** HCA had to notify over 11 million people, and it faced multiple class-action lawsuits and state investigations. While exact figures weren't public, costs likely ran into the **tens of millions of dollars**. For context, a breach one-tenth this size (1 million records) averages ~\$42M in cost[14], so an 11M record breach would be expected to cost substantially more. HCA also suffered reputational damage as news of the breach spread nationwide. This incident illustrated that even "traditional" healthcare providers (not just tech vendors) can experience mega-breaches with far-reaching consequences.
- **Ascension Health (2024)** – *Type:* Hacking (ransomware). **Records affected:** ~5.6 million[29]. In May 2024, a ransomware attack struck one of the nation's largest nonprofit health systems (142 hospitals). **Impact:** Beyond the 5.6M records eventually confirmed breached, the attack **crippled clinical operations** – the system's electronic health records were down for nearly four weeks, surgeries and appointments were canceled, and ambulances were diverted[30]. This is a stark example of a breach translating into potential **patient safety risks**. **Cost:** The operational disruption likely cost the health system enormous sums in lost revenue and recovery expenses. Patient care delays also open the organization to liability. Even if the ransom wasn't paid (Ascension reportedly refused payment), the **downtime costs (~\$1.9M/day per hospital on average)**[13] and subsequent security overhaul make this one of the most costly breaches of 2024 in terms of **business impact**, even if its record count was moderate compared to the largest breaches.
- **Community Health Network Pixel Breach (2023)** – *Type:* Unauthorized Disclosure. **Records affected:** ~1.5 million. This breach (disclosed in early 2023) involved the use of third-party analytics code ("pixels") on hospital websites that inadvertently transmitted patient data to tech companies without authorization. **Impact:** It is notable as a large *insider/partner-induced* breach rather than an external hack. **Cost:** Community Health Network faced a proposed \$10 million class-action settlement for this privacy violation, and OCR is scrutinizing such cases. It shows

that even without a hacker, an internal oversight can lead to a **multi-million dollar incident**.

These outliers demonstrate how certain breaches vastly exceed “average” impacts. A single **mega-breach** can distort an entire year’s statistics – for example, the Change Healthcare incident drove 2024’s breached records count to 275 million (vs. 168 million in 2023)[24][31]. In financial terms, these large events can consume a huge chunk of the industry’s total breach costs. They also highlight different dimensions of cost: Change Healthcare’s case emphasized **supply-chain vulnerability** and widespread notification; Ascension’s case highlighted **downtime and patient harm costs**; HCA’s case underscored regulatory and legal fallout at scale. Each of these events likely incurred **extraordinary expenses and damages far beyond the norm**, serving as cautionary tales for all healthcare entities.

## Conclusion

In summary, an analysis of the HHS OCR breach data from the last two years reveals that **hacking and IT incidents are not only the most frequent breach vector by far, but also the costliest by orders of magnitude**. Roughly 80% of reported breaches were due to hacking/IT intrusion, and these cyber incidents likely account for over 95% of the aggregate financial losses from breaches when considering legal fees, penalties, notification, and lost business. Other breach types – unauthorized disclosures, theft, loss, and improper disposal – occur at much lower frequencies (each well under 20% of incidents, with theft/loss under 3%) and tend to affect fewer individuals, resulting in substantially lower costs per incident. While those breaches still impose significant expenses on the organizations involved (often hundreds of thousands to a few million dollars each when all factors are included), their **collective impact is small compared to the billions in costs** driven by large-scale cyber attacks\*\*.

The cost estimates indicate an average healthcare breach now costs on the order of \$7–10 million[12][11], but this average hides a bifurcation: the vast majority of small incidents cost much less, whereas a few giant breaches cost exponentially more. The business and regulatory environment in healthcare – with strict HIPAA enforcement and high expectations for safeguarding patient data – means that any breach can become expensive, but especially so for those involving **malicious cyber actors**. Regulators have shown willingness to levy multi-million dollar fines for security lapses, and courts are increasingly seeing large settlements for affected patients. Moreover, intangible costs like loss of patient trust and operational disruption often eclipse the direct expenditures.

From a risk management perspective, these findings reinforce that healthcare organizations must prioritize defenses against hacking and IT incidents (which are the **root cause of nearly 80% of breaches**[32]). Investments in cybersecurity, such as robust access controls, network monitoring, employee training (to counter phishing, the top initial attack vector[33]), and third-party vendor security due diligence, are critical to preventing the kinds of breaches that inflict the greatest damage[34]. At the same time, maintaining

good data hygiene – encrypting devices, properly disposing of records, and enforcing internal privacy policies – will eliminate the smaller but still costly breaches from loss, theft, or unauthorized use.

In conclusion, the OCR breach data paints a clear picture: **the healthcare sector faces a breach cost burden in the billions, driven overwhelmingly by cyberattacks.** By understanding the frequency and impact of each attack vector, organizations can better allocate resources to mitigate these threats. Stopping even a single major hacking incident can avert an enormous financial hit (and protect patient safety), far outweighing the costs of preventative security measures. As the last two years have shown, those healthcare entities that fall victim to big breaches pay a steep price – financially and reputationally – whereas a strong security posture and compliance culture can substantially reduce both the likelihood of breaches and their associated costs<sup>[35][7]</sup>.

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[22] HIPAA Enforcement: Lessons from the OCR's Recent Settlements

<https://www.hollandhart.com/hipaa-enforcement-lessons-from-the-ocrs-recent-settlements>